# INFORMATION TECHNOLOGY
# DESKTOP ENGINEER MANAGER

**PLEASE FOLLOW THE SPECIFIC APPLICATION INSTRUCTIONS AT THE BOTTOM OF THIS PAGE!**

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| **Open To:** | The Public |
| **Location:** | Central Connecticut State University |
| **Job Posting No:** | C15-015 |
| **Minimum Salary:** | $68,685 |
| **Closing Date:** | October 17, 2014 |

**Knowledge, Skills and Abilities:** Central Connecticut State University invites applications for a full-time, Desktop Engineer Manager in the Information Technology department.  The successful candidate will manage the Desktop Team to insure that software is deployed properly to meet the academic, administrative and security needs of the University.  Candidates are expected to be committed to multiculturalism and working with a diverse student body.

**General Experience (Required Qualifications):**
• Bachelor's Degree in Computer Information Technology, Computer Science, Information Systems or a related discipline; degree equivalent:  four years of additional of professional work experience in the IT field;
• Five (FTE) years of professional work experience in current operating system administration, universal image creation and application packaging;
• Experience in supporting end-users and demonstrated strong customer service skills;
• Experience leading a diverse team;
• Experience with or ability to formulate procedures related to this position;
• Ability to establish and maintain effective working relationship; and,
• Excellent oral and written communications.

**Special Requirement** (**Preferred Qualifications):**
• Experience managing computers using SCCM 2012;
• Current technical certifications such as, Microsoft, SANS, etc.;
• Experience supporting Apple computer software; and,
• Master's degree in an IT or business related field.

**Substitution Allowed:** Equivalent combination of training and experience may be considered.

**Working Conditions:**  Excellent fringe benefits, including tuition waiver for employee and eligible dependents.

**Application Instructions:**  For full consideration, applications must be received by close of business, **Friday, October 17, 2014**.  For more information and application instructions, please go to our website: http://hosted.ccsu.edu/hrat/index.php?job=91.

CCSU is an equal opportunity and affirmative action employer.